

DocumentInfo Service Install Guide



Contact Information

If you require further assistance, please contact Catalis.

Catalis

3025 Windward Plaza, Ste 200

Alpharetta, Georgia 30005

Toll Free: 1.800.280.5281

Office: 407.321.7434

www.catalisgov.com



All Landmark™ software, trade names, Documentation manuals, report libraries, and any other material are Copyright 2007-2023 by Catalis, ALL RIGHTS RESERVED. Any use of materials in this manual, including reproduction, modification, distribution, or republication, without the prior written consent of Catalis, is strictly prohibited.

All the following are service marks of Catalis, or its affiliates and are protected by inclusion herein; Landmark™.

Revision History

Name	Date	Description	Version
Kyle Wilson	8/17/2022	Document Created	1.0

Table of Contents

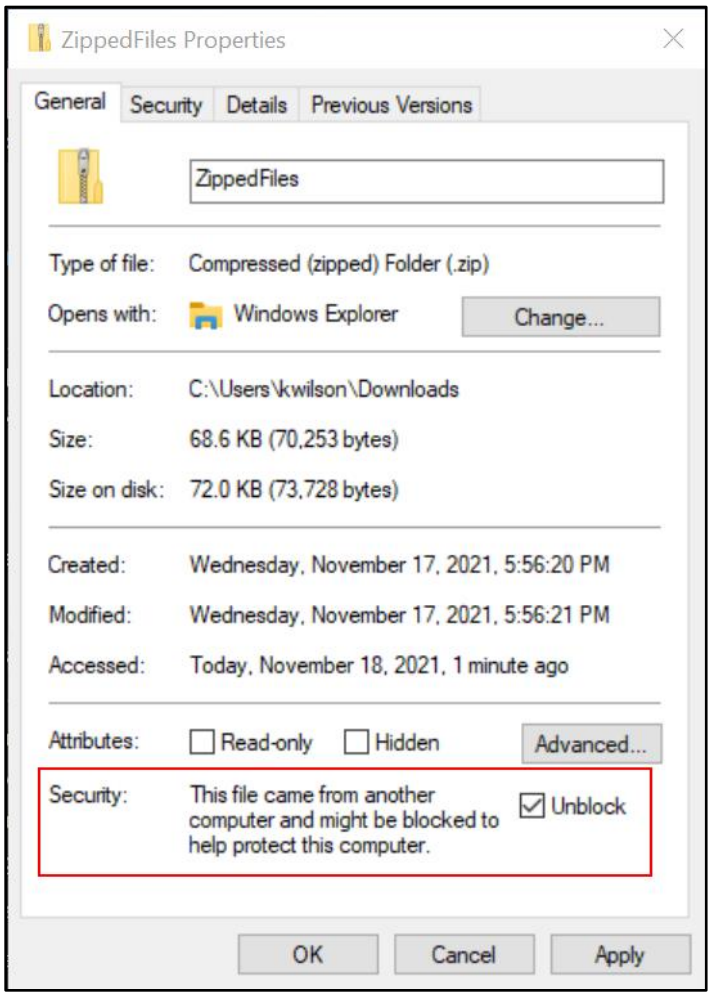
Contact Information i
Revision History i
Summary 3
New DocInfo Service Installation 4
Updating an Existing Installation 6

Summary

The following are instructions on the setup of the Document Information service for Landmark.

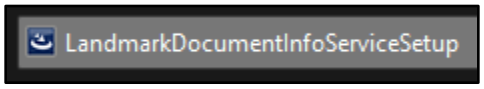
IMPORTANT NOTE:

Before unzipping the files for all downloads, please right click on the zip folder and choose ‘Properties’. Then select ‘Unblock’ and hit ok. This will ensure all files are properly unzipped.

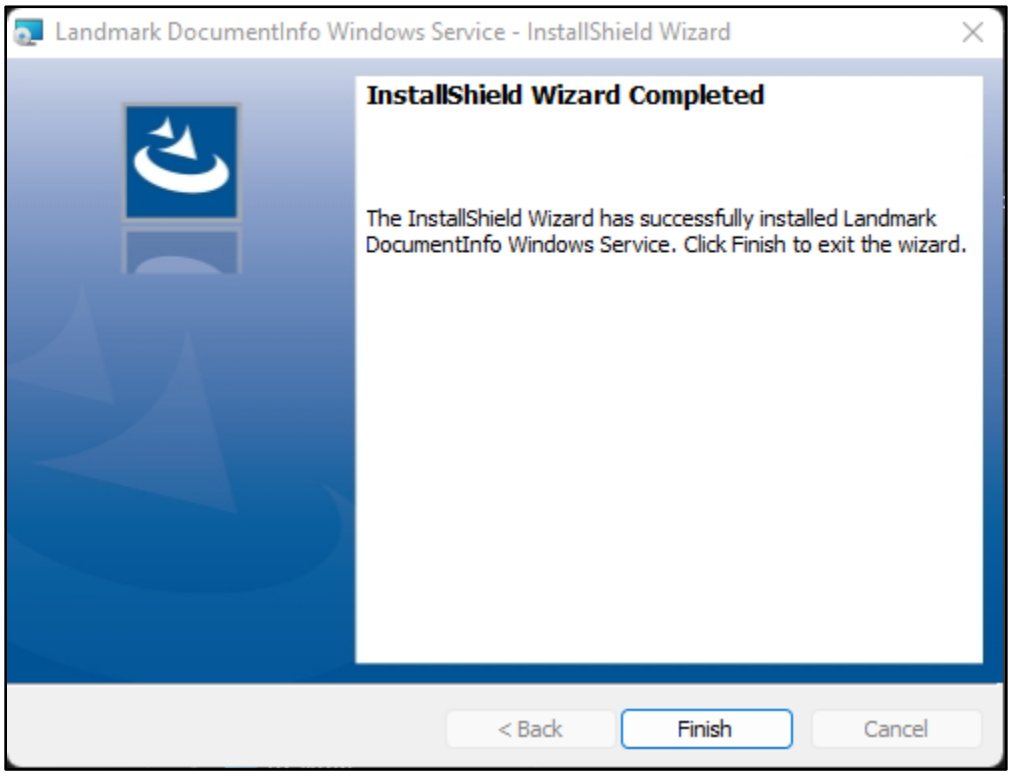


New DocInfo Service Installation

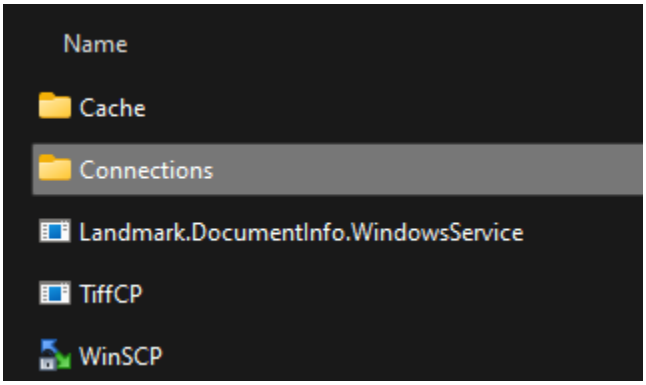
1. Download the new version of the DocInfo service using the link provided in the latest tech bulletin. If you do not have a link, please contact Catalis Support line for assistance.
2. Unzip the files. Be sure to unblock the files before unzipping (see instructions above)
3. Copy the Setup application to the machine that will run the service.



   a. This machine must have access to the server hosting the Landmark database
4. Run the installer as an admin



5. Once the installer finishes, the files can be found in: C:\Program Files (x86)\Pioneer Technology Group\Landmark DocumentInfo Windows Service.
6. Copy the Landmark connection file into the Connections folder at this location. This determines which database the service will run against.



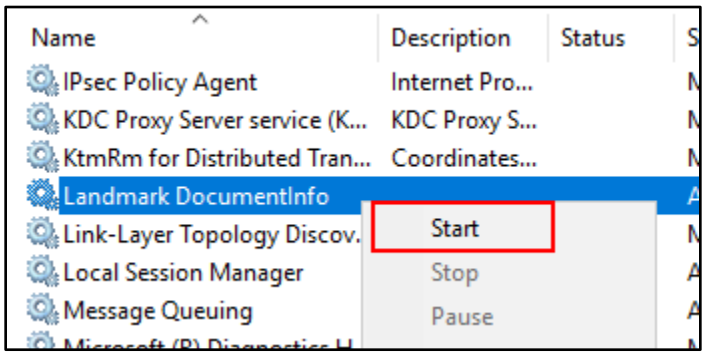
Optional: Settings for the service can be edited in the Landmark.DocumentInfo.WindowsService.exe.config file. Optional settings and their default values are as follows:

<add key="logging" value="true" />

<add key="loginorder" value="false"/>

<add key="logpath" value="c:\LandmarkWindowsServiceLogs\DocumentInfoServiceLogs\" />

7. The service must be started from the Windows>Services screen. Right click and choose ‘Start’.

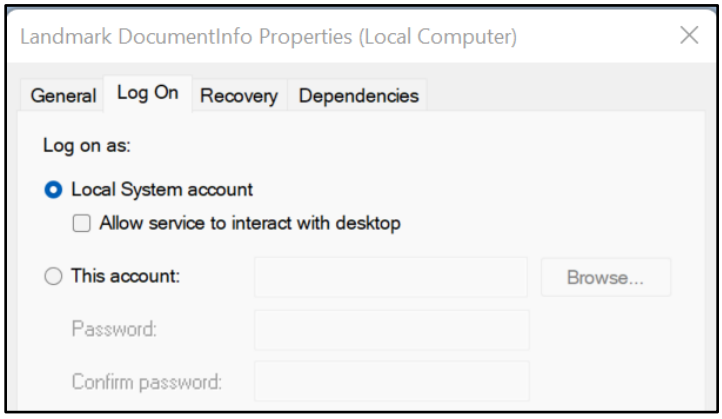


Updating an Existing Installation

Before updating to the new version, you must uninstall the existing version.

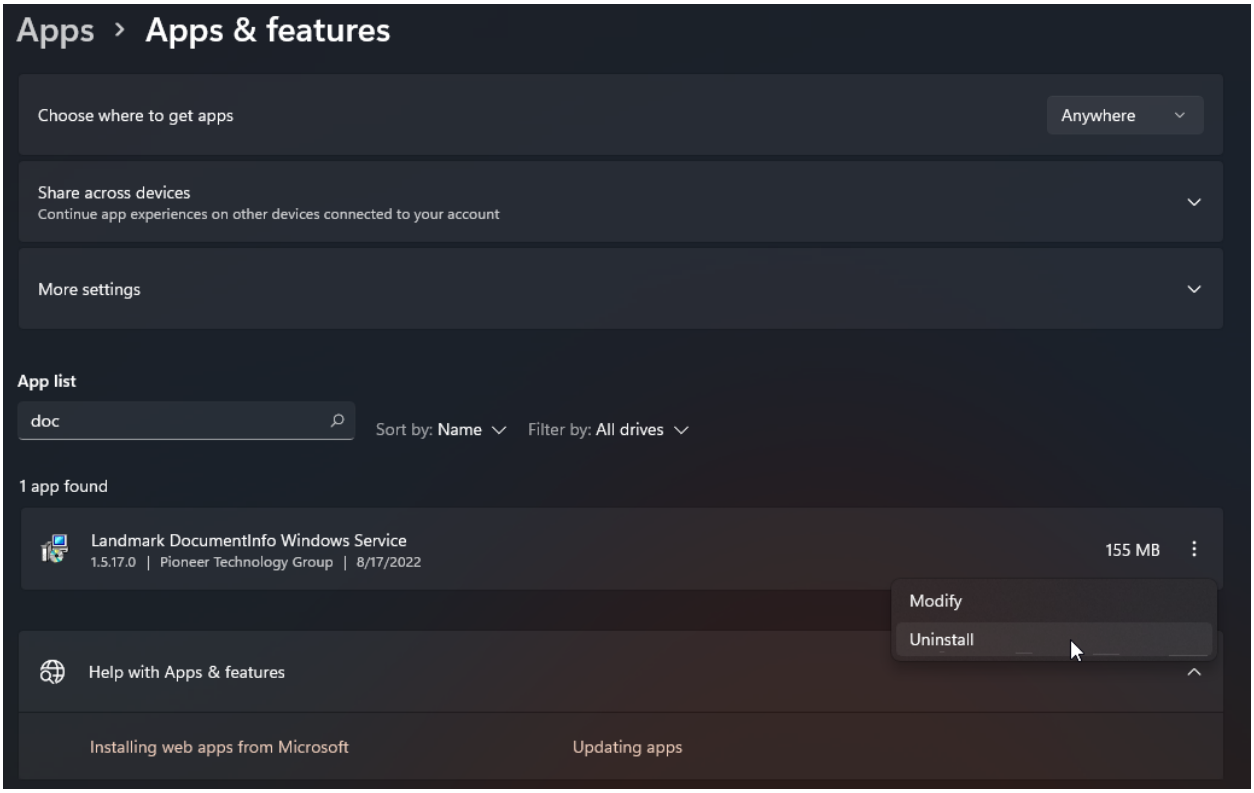
A backup of the existing files is required. Copy the files to a different location, as the next steps will remove the files. The existing installation files can be found at the path below:
C:\Program Files (x86)\Pioneer Technology Group\Landmark DocumentInfo Windows Service.

1. Note what user the existing install is running as
    a. On the Windows > Services screen, find Landmark DocumentInfo.
    b. Right click > Properties > Log On.
    c. Note which account the current service is configured to run under.

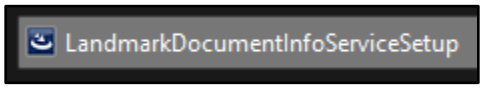


2. Navigate to Windows Apps & Features screen.
3. Search for DocumentInfo.
4. Right click or choose the option menu and select “Uninstall”.

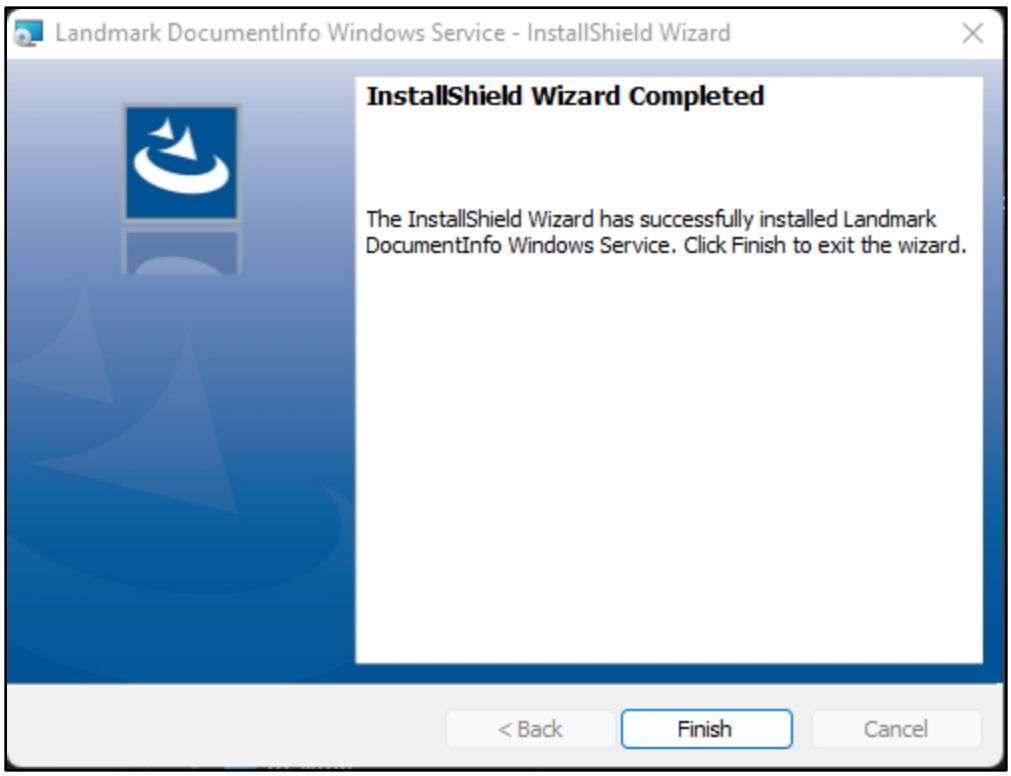
Note: The Cache and Connections folder may be left unaltered. This is intentional as it makes installing the new version a bit easier.



5. Once the uninstall is complete, download the new version of the DocInfo service using the link provided in the latest tech bulletin. If you do not have a link, please contact Catalis Support line for assistance.
6. Unzip the files. Be sure to unblock the files before unzipping (see instructions above).
7. Copy the Setup application to the same machine that was running the previous version.

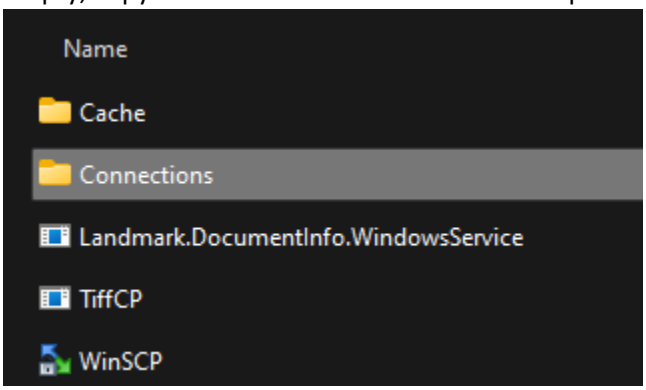


   a. This machine must have access to the server hosting the Landmark database.
8. Run the installer as an administrator.

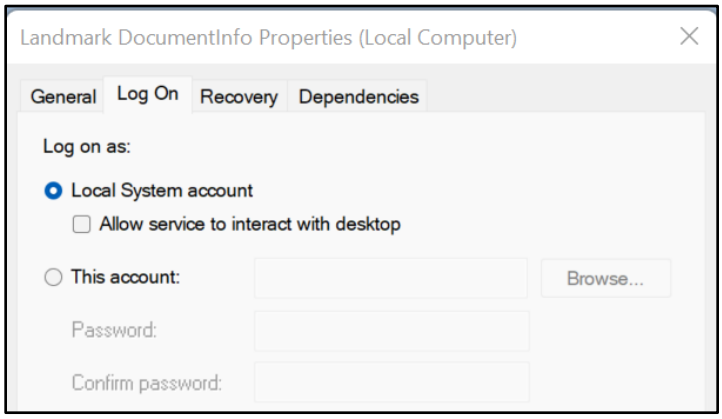


9. Once the installer finishes, the files can be found in:
   C:\Program Files (x86)\Pioneer Technology Group\Landmark DocumentInfo Windows Service.

10. Check the Connections folder and confirm that the correct connection file exists. If this folder is empty, copy the connection file from the backup of the previous version.



11. Find the service in the Windows > Services screen. Edit the Log On user in the properties window to the same user account that the previous installation was set to run under.



12. The service must be started from the Windows > Services screen. Right click and choose ‘Start’.

